



## PI29326: CANNOT INSERT SCREENSHOTS DIRECTLY INTO TEXT ATTRIBUTES WHEN DOORS CLIENT 9.6.0.1 IS INSTALLED ON MICROSOFT WINDOWS 8.1

### APAR status

OPEN

### Error description

Cannot insert Screenshots directly into Text Attributes when DOORS Client 9.6.0.1 is installed on Microsoft Windows 8.1

Steps to replicate the issue:

1. On an environment with Microsoft Windows 8.1, install DOORS 9.6.0.1.
2. Take a screenshot with any of the screenshot tools (Snipping Tool, Print Screen, etc.),
3. Choose an object to paste the screenshot into, and activate Object Text mode in the object (ctrl+t) OR into any other Custom Text Attribute.
4. Paste the screenshot.
5. (a) Try to save the change, or (b) change from Object Text, to Object Heading (ctrl+h)
6. See that the screenshot disappears from the module.

### Local fix

Paste the screenshot into Microsoft Paint first, and then copy it from there, and paste it into the DOORS module. In this case, the screenshot can be saved.

### Problem summary

### Problem conclusion

### Temporary fix

### Comments

### APAR Information

APAR number	PI29326
Reported component name	TLOGIC DOORS
Reported component ID	5724V61DR
Reported release	950
Status	OPEN
PE	NoPE
HIPER	NoHIPER
Special Attention	NoSpecatt / Xsystem
Submitted date	2014-11-10
Closed date	
Last modified date	2016-03-08

APAR is sysrouted FROM one or more of the following:

APAR is sysrouted TO one or more of the following:

### Applicable component levels

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**Dokumentinformationen**

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**More support for:**[Rational DOORS](#)

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**Softwareversion:**9.5

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**Referenznummer:**PI29326

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**Änderungsdatum:**2016-03-08

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